

The Complex and Swimming Pool Policy

- Facility Passes & Owner's Privilege Cards must be shown to enter the pool and when requested by any member of staff.
- Children aged 0-3 years old must be accompanied in the pool at all times by person(s) over 16 years. There must be 1 adult for every child when using the pool.
- Children aged 4-7 years old must be accompanied in the pool at all times by person(s) over 16 years. There must be 1 adult for every 2 children when using the pool.
- Children aged 15 years and under must be supervised by an adult in the complex at all times.
- Staff and Lifeguards will not tolerate any inappropriate, aggressive or violent behaviour. All shoes must be taken off before entering the changing rooms.
- Appropriate swimming attire must be worn when in the pool; no outdoor or loose clothing may be worn.
- Wristbands must be worn at all times in the pool during peak times.
- Swim nappies are mandatory for babies in the pool.
- Management accepts no responsibility for lost or stolen locker keys. Please be aware a charge of £25 will be chargeable if a locker key is lost.
- The swimming pool is available to holiday homeowners of Billing Aquadrome and holiday makers. The swimming pool is not open to the general public or visitor day passes, unless at the Managers discretion. Please call on the day of your visit to check availability.
- Management reserves the right to refuse entry to anyone not adhering to the Complex & Swimming Pool Policy.
- The Management has the right to confiscate the Owners Privilege Card if necessary and the registered owner will be contacted.
- If you have any questions, please do not hesitate to contact The Venue on 01604 408 181.